



# Stephen O'Keefe

**Stephen O'Keefe works with organizations to develop a culture of diversity, inclusion, and accessibility**

## What people have to say

*"Stephen provided everything we want to give our members attending our conference - a thought provoking story, practical advice, and an opportunity to learn from other members of our community."* Tom Barnes, CEO

*"Your presentation was powerful and incorporated a lot of very important principles that we all need to remember and action in our legal practices and in life generally."* Valerie Dixon, Bar Association Chair

*"Stephen O'Keefe truly teaches us all how to communicate and listen. He's so funny and has a style that's truly his own."* Jacqueline Way, Founder

*"Stephen had the audience from the beginning to the end."* Bill Stainton, 29 time Emmy award winner

*"In relationships, so much is lost in translation because people don't listen. You've demonstrated magnificently the importance of actually listening in the moment."* Maureen McGrath, Radio Personality

*"I don't listen to anything Stephen says."* Merlin, family dog

**Stephen's programs drive inclusion from the front office to the front line to the bottom line**

- Become a more effective and inclusive leader by implementing the latest in communication techniques and best practices
- Create a more inclusive, diverse, and accessible organization that will increase performance and attract and retain top talent
- Develop outstanding listening skills through my 3 step process
- Learn accessibility trends - both business and legal that will position your workplace favorably and comply with legislation
- Optimize relationships with your clients and colleagues to have a more cohesive business environment that meets your clients' needs
- Implement tools and strategies to stop biases

Stephen O'Keefe knows diversity, inclusion, and accessibility from experience. He not only presents and writes about both, he lives both. Born deaf, Stephen has a law degree, was the CEO of a national manufacturing business, and performed stand up comedy across North America. Stephen has been featured in CBC, PBS, and his TEDx talk "How to Listen Better" was translated into twenty languages.

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